Housing Discrimination Complaints

Housing discrimination based on your race, color, national origin, religion, sex, family status, or disability is illegal by federal law. If you have been trying to buy or rent a home or apartment and you believe your rights have been violated, you can file a fair housing complaint.

There are several ways to file a complaint:

- You can file a complaint right now, by using our online form.
  (It is recommended that all pop-up blockers be turned off in order to access this form. Otherwise, press the "Ctrl" button as you click on the link.)
- You can call toll-free 1 (800) 669-9777.
- You can print out a form, complete it, and drop it or mail it to:

  Office of Fair Housing and Equal Opportunity
  Department of Housing and Urban Development
  Room 5204
  451 Seventh St. SW
  Washington, DC 20410-2000

- You can write us a letter with:
  - Your name and address
  - The name and address of the person your complaint is about
  - The address of the house or apartment you were trying to rent or buy
  - The date when this incident occurred
  - A short description of what happened

  Then mail it to the Fair Housing Hub closest to you:
  - Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont
  - New Jersey and New York
  - Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia
  - Alabama, the Caribbean, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina and Tennessee
  - Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin
  - Arkansas, Louisiana, New Mexico, Oklahoma, and Texas
  - Iowa, Kansas, Missouri, and Nebraska
  - Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming
  - Arizona, California, Hawaii, and Nevada
  - Alaska, Idaho, Oregon, and Washington

Content updated April 11, 2007

U.S. Department of Housing and Urban Development
451 7th Street, S.W., Washington, DC 20410
Telephone: (202) 708-1112 Find the address of a HUD office near you
Are You a Victim of Housing Discrimination?

Fair Housing is Your Right!

If you have been denied your housing rights...you may have experienced unlawful discrimination.

U.S. Department of Housing and Urban Development
Where to mail your form or contact about your claim

For Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont:
NEW ENGLAND OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
Thomas P. O’Neill, Jr. Federal Building
10 Causeway Street, Room 321
Boston, MA 02222-1402
Telephone (617) 949-8220 or 1-800-627-5025
Fax (617) 565-3715 - TTY (617) 565-5453
E-mail: Complaints_office_01@hud.gov

For New Jersey and New York:
NEW YORK NEW JERSEY OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
28 Federal Plaza, Room 3332
New York, NY 10278-0008
Telephone (212) 564-1200 or 1-800-669-9743
Fax (212) 564-1215 - TTY (212) 564-1234
E-mail: Complaints_office_02@hud.gov

For Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia:
MID- ATLANTIC OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
The Van Nortway Building
100 Penn Square East
Philadelphia, PA 19107
Telephone (215) 654-0521 or 1-800-780-2000
Fax (215) 656-3419 - TTY (215) 656-3430
E-mail: Complaints_office_03@hud.gov

For Alabama, the Caribbean, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee:
SOUTHEAST/CARIBBEAN OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
Five Points Plaza
40 Marietta Street, 10th Floor
Atlanta, GA 30308-2408
Telephone (404) 331-1420 or 1-800-440-8001
Fax (404) 331-1021 - TTY (404) 710-2694
E-mail: Complaints_office_04@hud.gov

For Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin:
MIDWEST OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
Ralph H. Metcalfe Federal Building
177 West Jackson Boulevard, Room 2101
Chicago, IL 60604-3507
Telephone (312) 535-7770 or 1-800-765-9372
Fax (312) 986-2827 - TTY (312) 535-7143
E-mail: Complaints_office_05@hud.gov

For Arkansas, Louisiana, New Mexico, Oklahoma, and Texas:
SOUTHWEST OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
801 North Cherry, 27th Floor
Fort Worth, TX 76102
Telephone (817) 978-5910 or 1-888-560-8813
Fax (817) 978-5876 or 5611 - TTY (817) 978-5595
E-mail: Complaints_office_06@hud.gov

For Iowa, Kansas, Missouri, and Nebraska:
GREAT PLAINS OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
Gateway Tower II
400 State Avenue, Room 206, 4th Floor
Kansas City, KS 66101-2406
Telephone (913) 551-6518 or 1-800-761-5323
Fax (913) 551-6855 - TTY (913) 551-6872
E-mail: Complaints_office_07@hud.gov

For Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming:
ROCKY MOUNTAIN OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
1870 Broadway
Denver, CO 80202-4801
Telephone (303) 672-5437 or 1-800-677-7353
Fax (303) 672-5436 - TTY (303) 672-5478
E-mail: Complaints_office_08@hud.gov

For Arizona, California, Hawaii, and Nevada:
PACIFIC OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
600 Harrison Street, Third Floor
San Francisco, CA 94107-1300
Telephone (415) 485-6204 or 1-800-347-3579
Fax (415) 485-6558 - TTY (415) 416-6594
E-mail: Complaints_office_09@hud.gov

For Alaska, Idaho, Oregon, and Washington:
NORTHWEST ALASKA OFFICE
Fair Housing Hub
U.S. Dept. of Housing and Urban Development
Seattle Federal Office Building
909 First Avenue, Room 205
Seattle, WA 98104-1000
Telephone (206) 220-5170 or 1-800-877-0496
Fax (206) 220-5447 - TTY (206) 220-5165
E-mail: Complaints_office_10@hud.gov

If after contacting the local office nearest you, you still have questions – you may contact HUD further at:
U.S. Dept. of Housing and Urban Development
Office of Fair Housing and Equal Opportunity
451 7th Street, S.W., Room 5204
Washington, DC 20410-2000
Telephone (202) 708-0816 or 1-800-669-9777
Fax (202) 708-1425 - TTY 1-800-977-0275

To file electronically, visit: www.hud.gov
Public Reporting Burden for this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

The Department of Housing and Urban Development is authorized to collect this information by Title VIII of the Civil Rights Act of 1968, as amended by the Fair Housing Amendments Act of 1988, (P.L. 100-430); Title VI of the Civil Rights Act of 1964, (P.L. 88-352); Section 504 of the Rehabilitation Act of 1973, as amended, (P.L. 93-112); Section 109 of Title I—Housing and Community Development Act of 1974, as amended, (P.L. 97-35); Americans with Disabilities Act of 1990, (P.L. 101-336); and by the Age Discrimination Act of 1975, as amended, (42 U.S.C. 6103).

The information will be used to investigate and to process housing discrimination complaints. The information may be disclosed to the United States Department of Justice for its use in the filing of pattern and practice suits of housing discrimination or the prosecution of the person(s) who committed that discrimination where violence is involved; and to State or local fair housing agencies that administer substantially equivalent fair housing laws for complaint processing. Failure to provide some or all of the requested information will result in delay or denial of HUD assistance.

Disclosure of this information is voluntary.
Instructions: (Please type or print) Read this form carefully. Try to answer all questions. If you do not know
the answer or a question does not apply to you, leave the space blank. You have one year from the date of the alleged
discrimination to file a complaint. Your form should be signed and dated.

Your Name

Your Address

City State Zip Code

Best time to call Daytime Phone No Evening Phone No

Who else can we call if we cannot reach you?

Contact's Name

Best Time to call

Daytime Phone No Evening Phone No

Contact's Name

Best Time to call

Daytime Phone No Evening Phone No

What happened to you? How were you discriminated against?
For example: were you refused an opportunity to rent or buy housing? Denied a loan? Told that housing was not available
when in fact it was? Treated differently from others seeking housing?
State briefly what happened.
Why do you think you are a victim of housing discrimination?

It because of your:
- race - color - religion - sex - national origin - familial status (families with children under 18) - disability?

For example: were you denied housing because of your race? Were you denied a mortgage loan because of your religion? Or turned down for an apartment because you have children?

Briefly explain why you think your housing rights were denied and circle the factor(s) listed above that you believe apply.

Who did you believe discriminated against you?

For example: was it a landlord, owner, bank, real estate agent, broker, company, or organization?

Identify who you believe discriminated against you.

Name

Address

Where did the alleged act of discrimination occur?

For example: Was it at a rental unit? Single family home? Public or Assisted Housing? A Mobile Home?

Did it occur at a bank or other lending institution?

Provide the address.

Address

City State Zip Code

When did the last act of discrimination occur?

Enter the date

___/___/___

Is the alleged discrimination continuing or ongoing? Yes No

Signature Date

Send this form to HUD or to the fair housing agency nearest you. If you are unable to complete this form, you may call that office directly. See address and telephone listings on back page.
It is Unlawful to Discriminate in Housing Based on These Factors...

- Race
- Color
- National origin
- Religion
- Sex
- Familial status (families with children under the age of 18, or who are expecting a child)
- Handicap (if you or someone close to you has a disability)

If You Believe Your Rights Have Been Violated...

- HUD or a State or local fair housing agency is ready to help you file a complaint.
- After your information is received, HUD or a State or local fair housing agency will contact you to discuss the concerns you raise.

Keep this information for your records.

Date you mailed your Information to HUD: ___/___/___
Address to which you sent the information:

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If you have not heard from HUD or a State or local fair housing agency within three weeks from the date you mailed this form, you may call to inquire about the status of your complaint. See address and telephone listings on back page.
Are You a Victim of Housing Discrimination?

"The American Dream of having a safe and decent place to call ‘home’ reflects our shared belief that in this nation, opportunity and success are within everyone’s reach. Under our Fair Housing laws, every citizen is assured the opportunity to build a better life in the home or apartment of their choice — regardless of their race, color, religion, sex, national origin, family status or disability."

Alphonso Jackson
Secretary

How do you recognize Housing Discrimination?

Under the Fair Housing Act, it is Against the Law to:

- Refuse to rent to you or sell you housing
- Tell you housing is unavailable when in fact it is available
- Show you apartments or homes only in certain neighborhoods
- Set different terms, conditions, or privileges for sale or rental of a dwelling
- Provide different housing services or facilities
- Advertise housing to preferred groups of people only
- Refuse to provide you with information regarding mortgage loans, deny you a mortgage loan, or impose different terms or conditions on a mortgage loan
- Deny you property insurance
- Conduct property appraisals in a discriminatory manner
- Refuse to make reasonable accommodations for persons with a disability if the accommodation may be necessary to afford such person a reasonable and equal opportunity to use and enjoy a dwelling.
- Fail to design and construct housing in an accessible manner
- Harass, coerce, intimidate, or interfere with anyone exercising or assisting someone else with his/her fair housing rights