

EAST HAMPTON CT COMMISSION ON AGING COMMUNITY SURVEY REPORT 2017



INTRODUCTION

- East Hampton Census data for 2010 indicated 10.6% of the population was age 65 or older.
- The proportion of people age 65 or older is expected to increase to 68% of the East Hampton population by 2025.
- Connecticut's residents age 65 years or older is on pace to increase by 57% between 2010 and 2040 (Connecticut Legislative Commission on Aging, Study of Funding and Support for Home and Community-Based Care for Older Adults and Persons with Alzheimer's Disease, January 1, 2015)

- The COA, with permission from the East Hampton Town Council, conducted a community survey to gather data on healthcare, transportation and housing needs in East Hampton to assist in policy and planning for the projected significant increase in our aging population.

SURVEY OVERVIEW

- AARP granted permission to revise and use the AARP 2015 Community Survey
- COA members refined the survey to focus on housing, healthcare, and transportation needs.
- Survey refined from 206 to 35 questions

SURVEY QUESTIONS

- Housing (7)
 - Are there enough housing options in East Hampton as you age?
- Health (13)
 - Respond if your needs are being met for each of the following health-related areas.
 - Safe and convenient areas to walk (yes/no/not applicable)

- Transportation (5)
 - Respond if your needs are being met for each of the following transportation issues
 - Reliable public transportation (yes/no/not applicable)
- Demographic (10)
 - Do you have enough money to support yourself during your retired years?

SURVEY METHODS

- Announcements published in the River East for the upcoming survey
- Survey distributed via the River East to all residents receiving the River East
- Instructions included for returning completed surveys in 1 of 5 locations over 6 weeks during the spring of 2017
- Anonymous surveys

RESULTS

- 239 completed surveys returned

RESPONDENTS

- Mean age 69.3 years (SD = 10.73), range 34 – 93
- 71 (30.6%) < 65 years old
- White (96.9%)
- Married (49.4%)
- Female (68.6%)

RESPONDENTS

- High School educated (95.2%)
- BS/BA (44.9%)
- Annual income (51% earning \$50,000 or > /year)
- Enough funds for retirement (71.4%)

RESPONDENTS

- Need to work to support self during retirement years (33.5%)
- Plan to remain in East Hampton when they retire (67.2%)

HOUSING

- Rate East Hampton as a good place for people to live as they age
 - Good (45.1%)
 - Fair (36.9%)
 - Poor (18.0%)

HOUSING

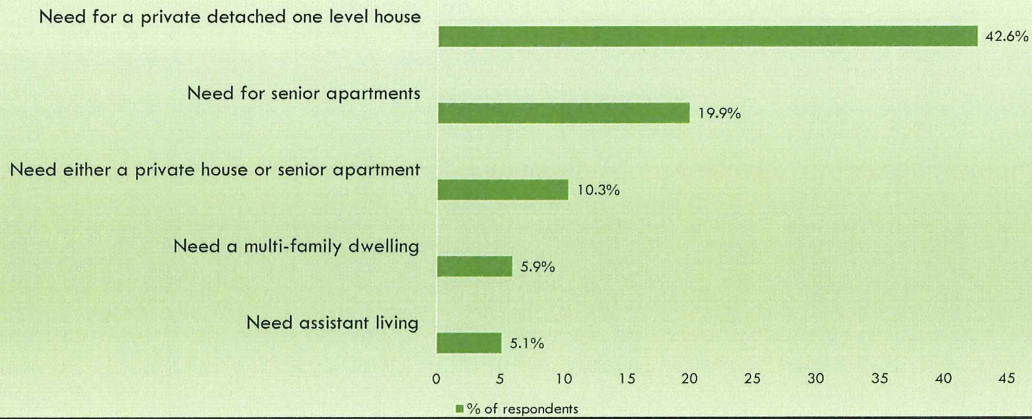
- 91.2% rated living independently in your home as you age as very important
- 45.6% need to make changes in their home to enable them to stay in their home as they age

HOUSING

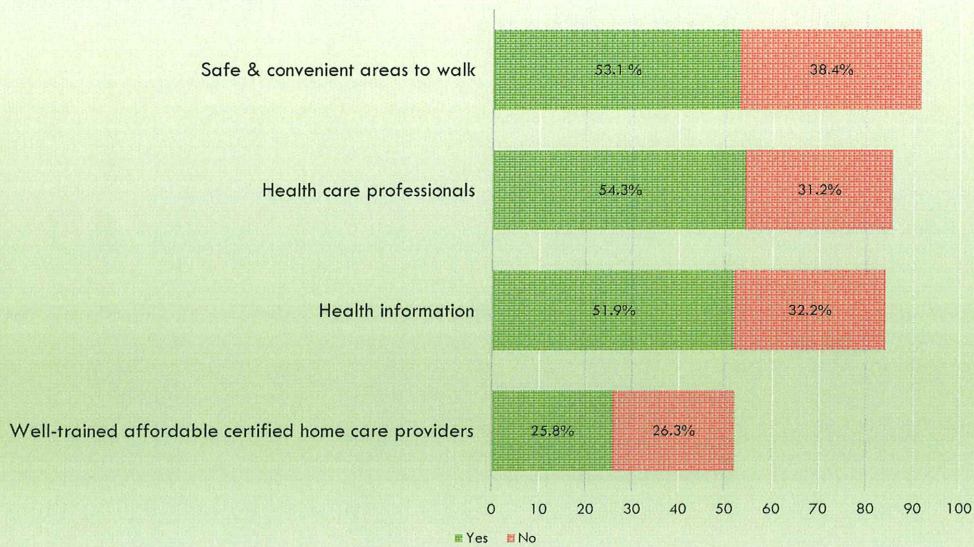
- 27.1% prefer affordable local senior housing.
- 11.3% prefer local assisted living.

HOUSING

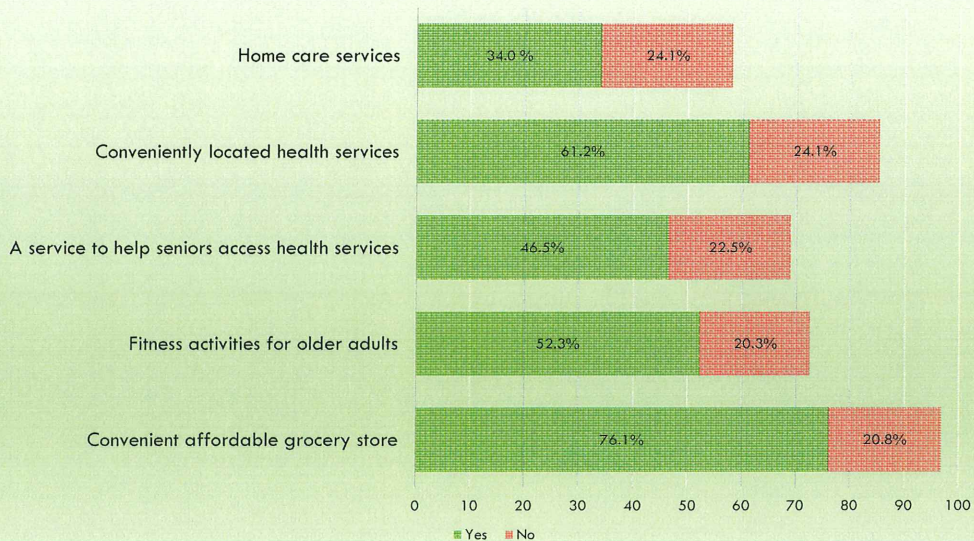
- 64.8% responded that there are not enough housing options in East Hampton as they age.



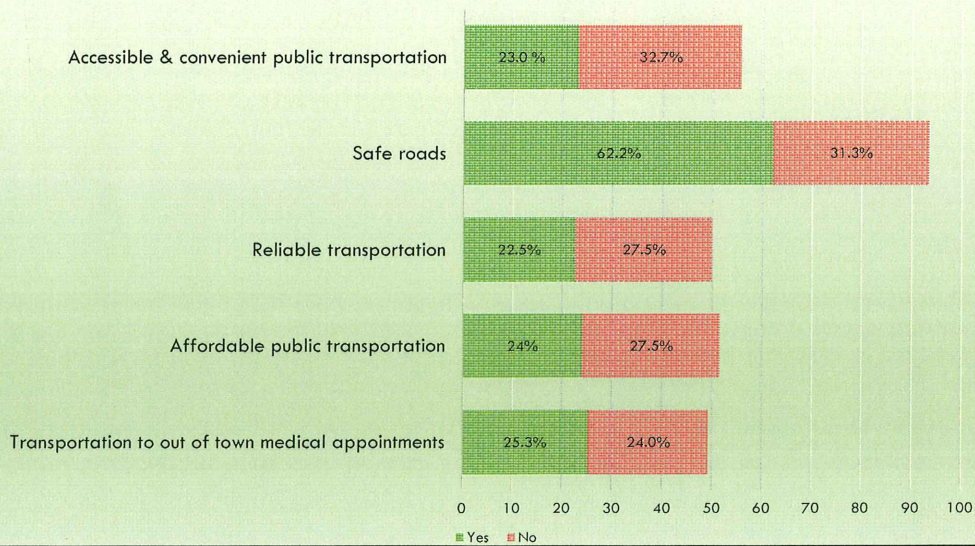
HEALTH NEEDS MET



HEALTH NEEDS MET



TRANSPORTATION NEEDS MET



CONTENT ANALYSIS OF WRITTEN COMMENTS

- COA members content analyzed the comments for housing, health, transportation, taxes and senior center content.
- Categories selected because they were either the main focus of the survey or because a significant number of people wrote comments on the topic.

HOUSING (0 + & 16 -)

- “For a few years I have been watching for a suitable, centrally located ranch to come on the market that would be affordable, but East Hampton has very few...”
- “I’ve visited the units near St Pat’s and I’d be unable to downsize to what I consider a large closet...who wants an oven/kitchen in their living room area?”

HOUSING

- “Let’s rid the town of abandoned cottages, houses and slum landlords. Make homeowners or property owners responsible or take their property away and auction it off. Let’s clean up East Hampton!”
- “I have lived in this town my entire life. I worry that I will not be able to sell my home, as living in East Hampton is so expensive, taxes so high, and no benefits. Who can afford or even want to live here. Frankly I can’t wait to get out. East Hampton offers nothing for me.”

HEALTH (0 + & 10 -)

- “No doctors in town. We have to drive to Marlborough and Middletown ...”
- ...“No safe places to walk outside of Main Street, Lake Road area and high school track.” ...
- “There is a huge need for reliable, well trained caregivers in East Hampton...I have had to change agencies several times because they couldn’t find local staff for me...”

HEALTH

- “Many senior services could be available if the town hired more staff at the Senior Center...Two additional full-time staff would allow for the Center to be open longer hours to meet the needs of older adults who still work. I would like to see a part time geriatric social worker to help address increasing issues of older adults.”
- “Bring back our meals.”

TRANSPORTATION NEEDS (1 + & 9 -)

- “The Senior Center does a wonderful job....Transportation to many events they would not be able to attend.”
- “I have had trouble getting back home in the evening after spending the day at Marlborough Urgent Care, which has been very distressing.”
- “Handicap transportation is disgusting.”

TRANSPORTATION NEEDS

- “The #1 problem as to East Hampton as a place to live as they age is drivers who speed and driving under the influence.”
- ...”Need improved safe street crossings. Dangerous intersections to cross. Fast traffic on Route 66.”
- “Roads/sidewalks are not well maintained.”

TAXES (0 + & 36 -)

- “It is impossible to stay in town with the taxes. Only working people will be able to stay.”
- ...”I may have to go back to work to afford the taxes on my house. I worked for almost 50 years...These are no the golden years for many of us.”
- “Spending and taxing is out of control. No commercial businesses to help support the tax base.”
- “Need major tax breaks for seniors to keep the population balanced.”

SENIOR CENTER (5 + & 1 -)

- “The Senior Center is a great asset to the community.”
- “Would like to see improved Senior Center building to accommodate growing our 65 population!”

SURVEY LIMITATIONS

- Small response rate might not represent majority of East Hampton residents
- Survey instrument revised from the AARP 2015 community survey and not previously tested for validity and reliability

CONCLUSIONS

- Results suggest **housing** changes needed to meet the needs of a rapidly aging population:
 - Increase the number of available private one level houses
 - Increase the number of senior apartments
 - Attract qualified home contractors to remodel homes to meet needs of aging homeowners

- Results suggest **healthcare** changes needed to meet the needs of a rapidly aging population:
 - Create walking areas that are safe and accessible
 - Disseminate current and accurate health information
 - Attract healthcare professionals, certified home care providers and other healthcare services to East Hampton

- Results suggest **transportation** changes needed to meet the needs of a rapidly aging population:
 - Increase accessible, convenient, reliable, affordable public transportation
 - Improve road safety
 - Develop mechanisms for transportation to out of town medical appointments

East Hampton Commission on Aging 2017 Community Survey Take Away Points

- Results suggest housing changes are needed to meet the needs of a rapidly aging population:
 - Increase the number of available private one level houses
 - Increase the number of senior apartments
 - Attract qualified home contractors to remodel homes to meet needs of aging homeowners

- Results suggest healthcare changes are needed to meet the needs of a rapidly aging population:
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East Hampton Conservation-Lake Commission

Resolved,

1. That NEAR is uniquely qualified to provide consulting to the town and those services shall be exempt from the Town's purchasing ordinance (Section 4(a)).

Dr. Knoecklien is one of a very few lake limnologists' in the state. He has vast experience work on and near Lake Pocotopaug over the past years. To replace him would cause a huge set back to the town both in start up time for a new limnologist to get up to speed and financially to recreate and verify current data that has already been provided to the Town. We see the need for Dr. Knoecklien's services to the Town to be continuous year after year into the foreseeable future, until the Lake Commission feels it is not necessary to continue with NEAR services. This will create continuity with the Lake assessment and clean-up program currently underway.

2. That the Town Manager is authorized to contract with NEAR to continue to provide consulting services to the Town.

Motion made and seconded and voted to pass onto Town council on 14 September 2017

Conservation-Lake Commission meeting.



September 22, 2016

To: Michael Maniscalco, Town Manager
From: Glen LeConche, Building Official
 Jeremy DeCarli, Planning and Zoning Official
Re: Average Permit Turnaround Time

Below, please find the average “permit turnaround time” for the months of May 2017 through August 2017.

Permits are entered as “Received” upon payment. Not all applications are complete and often require follow-up and more information. The issuance of permits is often delayed by a lack of information from the applicant requiring more time between receiving an application and issuing a permit.

The Building Official **cannot** issue any permits until any other regulatory authorities have given approval such as Chatham Health District, DPW, Zoning, and the Fire Marshal.

Larger projects such as new homes or commercial structures require more review time due to the complexity of the project and the quality and quantity of associated plans.

Please note: Permit Turnaround averages includes weekends and holidays when the Town Offices are closed.

Beginning October 1, 2016 the new 2016 Connecticut State Building Code came into effect. *This continues impact on the department. Many applications arrive without the code required information. Rather than denying applications, the Building Official works with applicants to ensure compliance with the new code. This has impacted turnaround times as timelines are extended allowing applicants time to put together a complete application without being denied.*

April 2017		May 2017		June 2017	
119 Applications Received		155 Applications Received		117 Applications Received	
Permit Type	Average Turnaround	Permit Type	Average Turnaround	Permit Type	Average Turnaround
Building:	11	Building:	17	Building:	22
Demolition:	14	Demolition:	27	Demolition:	30
Electrical:	10	Electrical:	11	Electrical:	19
Mechanical:	9	Mechanical:	13	Mechanical:	21
Plumbing:	13	Plumbing:	9	Plumbing:	25
Zoning:	4	Zoning:	8	Zoning:	8
# of Inspections	193	# of Inspections	292	# of Inspections	314



July 2017

109 Applications Received

August 2017

134 Applications Received

Permit Type	Average Turnaround	Permit Type	Average Turnaround
Building:	18	Building:	20
Demolition:	0 (No Apps)	Demolition:	0 (No Apps)
Electrical:	16	Electrical:	20
Mechanical:	16	Mechanical:	17
Plumbing:	13	Plumbing:	20
Zoning:	9	Zoning:	6
# of Inspections	190	# of Inspections	275



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Members Recommended to Receive Credential in October

Forty-five ICMA members have been recommended by the Credentialing Advisory Board to receive ICMA Credentialed Manager or Candidate status in October.

ARTICLE | Sep 8, 2017

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The [ICMA Credentialed Manager \(ICMA-CM\) designation](#) has become widely respected, frequently requested in recruitment of positions and cited in positive media coverage of public stewardship. Congratulations to the following members, who have been recommended by the Credentialing Advisory Board to receive ICMA Credentialed Manager or Candidate status in October.



ICMA Credentialed Managers are professional local government managers qualified by a combination of education and experience, adherence to high standards of integrity, and an assessed commitment to lifelong learning and professional development. Objections must be filed in writing to the ICMA executive director (via credentialing@icma.org) and received by September 30, 2017.

ICMA Credentialed Managers

Chad Adams, MN

Stephen Bartha, MA

Jason Behrmann, CA

Rafael Casals, FL

Charles Chapman, FL

Jon Crusey, OH

Christopher Gilbert, OH

Ashton Harrison, VA

Charles Hartgrove, VA

Kenneth Haskin, AR

Mitchel Humble, ID

Juan Jimenez, FL

Jeff Jones, TX

David Junger, GA

Tamara Letourneau, CA

Alfred Lott, MD

Jennifer McCausland, KS

Thomas Nikunen, MN

Tom Pessemier, OR

Keith Regan, HI

Pietro Scalera, IL

Frederick Sherman, KS

Julius Suchy, MI

Arbra Taylor, TX

Todd Thompson, IL

Eric Zuzga, MI

ICMA Credentialed Manager Candidates

Brian Bender, MT

Chad Bird, IA

Gary Burkholder, OH

Brian Carter, SC

John Coffey, FL

Michael Douglas, NC

Bryan Gadow, WI

Kenneth Gamble, NC

Rodney Hathaway, VA

Daphne Hooper, NV

Chelsea Huisman, IA

Ramiro Inguanzo, FL

Joseph Jeffries, NC

Michael Kumbera, IL

Shawn Lewis, CO

Michael Maniscalco, CT

Donald Marr, AR

Scott Marshall, SC

Patrick Niland, NC

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