

MEMORANDUM

TO: Town Council
FROM: David E. Cox, Town Manager
DATE: September 18, 2020
SUBJECT: Town Manager's Report



The following information includes follow up from general items that were discussed at previous Council meetings as well as updates of a general nature from the departments. The items are organized by department and are intended to provide information on activities currently being undertaken by the Town's departments and those matters that are upcoming. Not all departments will be represented in each Report.

Assessor

- The Board of Assessment Appeals met on Monday, September 14, 2020 in the Town Hall Community Room to hear appeals pertaining to motor vehicles. The Board of Assessment Appeals met with one taxpayer and has successfully concluded their duties for September 2020. The Board did adjust the assessed value of the vehicle based on more accurate information on the vehicle's mileage and condition.
- The 2020 Revaluation, which is being conducted by Vision Government Solutions, is continuing with the current focus being on commercial valuation. Stephan Bourque is the Appraisal Project Manager for East Hampton and reports that the Town's project is on schedule for the revaluation to conclude late December 2020. The official date for new values is October 1, 2020.
- Personal Property accounts are being compiled and updated so that Personal Property Declarations can be mailed out to the Town's approximately 900 accounts. The due date to return declarations is November 1, 2020.

Clerk

- Residents began receiving absentee ballot applications in the mail this week and may return those to the Town Clerk's office so the application is received by November 2. Ballots will become available on October 2 and will be issued through mailing deadline date of November 2. Voters are encouraged to use the secure ballot box in front of Town Hall for applications and executed ballots.



Fire Marshal/Emergency Management Director

- The Emergency Management Office will be embarking on a public relations campaign to encourage residents and others to sign up for the Town's emergency alert system, East Hampton Alerts. This system allows users to register cell phone numbers, emails or other methods with the Town so that they are able to receive emergency messages the Town may make. The system, sometimes called "reverse 9-1-1," usually makes calls to land-line telephones and announces a pre-recorded message. Unfortunately, because cell phones, which are now often the only phone a person may have, are not linked to a physical location, they are not automatically included. People must register in order for the Town to contact them. By registering, users can receive notifications via phone, text or email. Recently, the Town used the system to announce updates and information regarding services being provided during the outages related to Tropical Storm Isaias. The first article appears in today's Rivereast.

Library

- After resuming normal operating hours on the Tuesday after Labor Day, the Library has seen a gradual uptick in daily visits and saw growth in circulation over the summer as it began reopening. The Director's Report for August as presented to the Library Advisory Board is attached, which shows the latest information.
- Included in the Director's Report is the Library's Fall 2020 Service Plan, which outlines the anticipated programs for the season and shows how those programs, services and activities match the stated vision of the Library expressed in the Strategic Plan.

Parks and Recreation

- The Town received its permit for the Bio Blast treatment on Tuesday, September 8 and treatment of the lake began on Thursday, September 10, and continued on Friday, Monday and Tuesday ending on September 15. It is anticipated that this will be the last treatment for the year but that the aeration will continue until as late as November. The aeration will cease over the winter and would resume as early as April. The current permit for the BioBlast treatment is a one-year permit and, assuming continued positive results, will allow treatment well into next season. A new permit will be sought early next year with the results of actual testing on Lake Pocotopaug as the basis.
- The Conservation Lake Commission and its staff liaison Jeremy Hall are considering needs and options for lake water testing, interpretation and reporting into the future. Especially considering the revised testing needs associated with the BioBlast permit,

staff will be working with the Commission to develop an RFP for the appropriate services and seeking proposals over the winter.

- The Parks and Recreation Department held its fourth annual golf outing on Thursday, September 17 at Blackledge Country Club. The tournament, which has continued to grow, supports the Seamster Park improvements. This year's event will provide funding for the addition of a ropes course at the park, which is expected to be installed next spring. The golf outing fundraiser included 20 foursomes and others that enjoyed golf, lunch, dinner and raffle prizes and was the most successful to date.
- The Conservation Lake Commission anticipates review of the lake advisory group, which is considered in the "Nine Point Plan." The group could serve as a resource and coordinating council to the Commission and Town regarding lake matters and may consist of some liaison members of the Commission as well as representatives of other private lake-related groups and members of the public. More information is expected on this later in the fall.

Public Works

- The Department is working on repairs, paving and curbing projects throughout town to address some water and icing issues prior to the winter months. This has included stone placement on Walnut Avenue near Main Street to address some water ponding issues in that area, which is used for parking.
- Public works crews have completed the drainage work and pavement preparation work on Sunset Drive, Holly Drive and Dogwood Drive in anticipation of paving within the next few weeks. The Library and Fire Company #1 parking lots will also be reconstructed during this time frame. These two projects will be coordinated with the Library staff and the Fire Chief and letters will go out to notify residents in the other areas of the impending projects to keep them informed of the schedule and any possible delays with ingress and egress associated with the project roads. It is always the intent to keep traffic delays to a minimum and to maintain at least one lane of traffic.
- Staff has generally completed the clearing of storm debris, but some debris remains throughout Town. Most of the remaining debris consists of large tree trunks that require large equipment to remove. This work will continue over the next several weeks

as time permits. Patience is appreciated as the Department continues to recover from the tropical storm while still performing required maintenance on our road network.

Senior Center

- The Senior Center continues to celebrate National Senior Center Month with a Drive Thru Picnic lunch at the Town Hall on Wednesday, September 30 beginning at 1pm. Water's Edge Center for Health and Rehabilitation and the Marlborough Health and Rehabilitation Center are sponsors of the lunch and the East Hampton Commission on Aging will provide dessert through the Chatham Creamery. Organizers are looking forward to showing off the new Town Hall building and to celebrating the *Senior Center, Delivering Vital Connections! Mind, Body, Spirit, & Community!* People interested in participating are encouraged to contact the Senior Center to pre-register.
- The Center is coordinating with Chatham Health District (CHD) to offer Flu shots on Friday, October 9, 2020 for the Senior Center participants. CHD will offer the shots from 10am to noon at the Ambulance Association building at 4 Middletown Avenue. Participants are asked to call the Senior Center for an appointment time.

WPCA

- The WPCA reports that the Colchester/East Hampton Joint Water Pollution Control Facility (wastewater treatment plant) has earned its first Platinum Peak Performance Award from the National Association of Clean Water Agencies in recognition of five consecutive years of 100% compliance with clean water regulations. The award will be presented during the organization's virtual award ceremony on October 28. In the last five years, the Town's wastewater treatment plant has never violated the strict limits in place for the cleanliness of the water it puts into the Connecticut River. This is a testament to the skill and attention paid by all the staff that serve in this important environmental protection capacity as it treats over 500 million gallons of water annually or about 1.45 million gallons each day.

Youth and Family Services

- Staff is working with the Building and Land Use Department as well as other agencies to develop a task force that addresses the social and emotional motivations behind hoarding and blight. The intent is to develop a standard practice for approaching these issues that focuses on helping the person identify the emotional and mental health

issues that are contributing to the problem as part of a wholistic approach to resolving the matter. It is hoped that using this approach will help finding quicker, more person-centered permanent solutions.

- On September 15, Social Services held its first community conversation via Zoom in partnership with the East Hampton Public Library. The second conversation, dealing with social isolation, is slated for Tuesday, September 22 at 7 pm. Information and registration for this free event and other events is available on the Library website.

Town Manager/Other

- The official Opening Ceremony for Town Hall is planned for Sunday, October 18 from 2pm to 4pm. The event will include remarks from public officials, music, official dedication of the building and the relocated time capsule and a ribbon cutting. The Town Hall will be open for attendees to walk through and staff will be available to show the various spaces and to answer questions.
- As the Council will recall, various options were reviewed earlier this year regarding the future use of the Town-owned property on the northwest corner of Walnut Avenue and Watrous Street. The Council determined that the immediate future use will be supplemental parking for the downtown. The other possible use of the property (a bicycle "Pump Track") has been shifted to the Town property adjacent to Memorial School. The cost of the parking lot construction was not included in the 2020/2021 budget. As funds become available or as part of the 2021/2022 budget process funds will be allocated to the construction of a parking lot. In the interim, staff will complete design of the lot and move it through the proper permitting process.
- Staff recently met with the owner of 94 East High Street, which is the current location of a telecommunications tower owned by Crown Castle Tower. The Council will recall that Crown Castle has applied to the Connecticut Siting Council for permission to construct a replacement tower on an adjacent property because they had not reached an agreement with the owner of the current site for the existing tower to remain. The owner of the current site indicates that a lease agreement is imminent. As such, it is expected that Crown Castle Towers will withdraw its request for a new tower. If that does not occur, the Town may wish to send a letter to the Connecticut Siting Council and Crown Castle requesting either denial or withdrawal of the application.

- The Economic Development Commission has updated the East Hampton Guide, which is a reference guide that identifies East Hampton businesses with contact information. The Commission has taken a slightly different approach this year and is printing smaller quantities on a more frequent basis to help ensure the Guide is as up to date as possible. The Guide will be available in the Town Hall, Library and area businesses.

- As part of its ongoing efforts to promote local businesses, the EDC is launching the "East Hampton Eats" campaign in October. The program encourages residents and visitors to visit various dining establishments and offers a chance to win gift certificates for return trips or for visits to new locations. The first East Hampton Eats campaign will run through the end of November; watch for information in local restaurants and dining establishments.

- It should be noted that the Town Manager's comments to the Rivereast were misprinted. As has always been stated, it is hoped that with continued improvements in the watershed to improve the quality of water entering the lake, in-lake interventions for Lake Pocotopaug such as aeration and BioBlast will become unnecessary.

DC

Attachments

cc: Management Staff

**Director's Report
East Hampton Public Library
August 2020**

COVID Re-Opening Statistics

	Average Number of People entering Library per day	Number of People entering without masks	Number of conflicts over mask policy	Number of Curbside Pickups	Number of In Person Holds Pickups
Week of Aug 3	61	6	0	25	31
Week of Aug 10	63	5	3	33	40
Week of Aug 17	48	2	0	23	41
Week of Aug 24	64	6	0	32	25

Borrowing

	2020			2019	2018	2017
	August	July	June	August	August	August
Adult Collection	3,807	2,421	937	4,843	3927	3140
Children's Collection	2,549	1,968	728	3,857	2079	2137
Young Adult	189	148	106	271	263	297
SUBTOTAL	6,545	4,537	1,771	8,971	6296	5574
eBooks – RB Digital	150	207	189	189	252	289
eBooks – Overdrive	781	752	751	574	370	0
eBooks - Hoopla	487	469	568	320	0	0
SUBTOTAL	1,418	1,428	1508	1,083	622	289
TOTAL	7,963	5,965	3,279	10,080	6,891	5,836

Door Counter

July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
1,579	2,535										

Meeting Room Use

The community room is currently closed.

Reference Questions

Question Type	August
Collections (<i>example: do you have the book 'winter in paradise'</i>)	169
Reader's Advisory (<i>example: can you recommend a book about trains for my son</i>)	57
Research (<i>example: I'm doing a paper on genetics and I need resources</i>)	17
Technology (<i>example: how do I download this attachment</i>)	141
Employment/Small Business (<i>example: can you help me format my resume</i>)	11
Government/Social Services (<i>example: how do I file for social security</i>)	5

Local History/Genealogy (example: I'm wondering about the cemetery on Clark Hill Rd)	2
Library Instruction (example: how do I sign into my account?)	56
TOTAL	458

Events, Workshops, Programs and Outreach

	<i>July</i>	
	<i>Number of Programs</i>	<i>Total Attendance</i>
Adult Events	1	12
Children's Events	14	260
Young Adult Events	5	42
Intergenerational	0	0
TOTAL	20	314

Staff

The Library welcomed two new part-time employees in August. Keri Blanda received her MLS from Southern and will be working with me to provide Adult Programming. Nicole Gaudreau, a former public school teacher working on her MLS at Southern, will work with our Children's Librarian.

Council will review the Adult/Young Adult Librarian position at their September 8th meeting. The memorandum to Council and the revised job description are attached to this report.

Technology

The Library will begin loaning hotspots in September. We are trialing this service with five hotspots. Patrons will be able to borrow a hotspot for two weeks. No holds or renewals. This service will provide internet access to those patrons who do not have it at home.

The Library met with the East Hampton Public Schools Director of Technology Rich Fielding and owner of village center business Ontrack Computer Services Arnie Davidson to discuss offering free wifi services throughout the village.

Strategic Planning/Fall Service Plan

Attached, please find a *Fall Service Plan* which aligns our service priorities this fall with our strategic plan.

Report from Children's Department – April Hannon

Summer Reading: 2020's Summer Reading Program is complete! About 200 children participated in the program, with nearly 100 children completing all eight weeks. In comparison, 91/259 children completed the full program last year. In conversations with patrons, we've learned that they very much appreciate the prizes and ticket system, along with the videos by Epoch and stickers that children could get along the way. We've received thank you notes from children who enjoyed close-knit outreach programming like book buddies with the senior center, and story time events throughout the summer. This is different from years past, when families preferred paid performers. Families expressed their happiness at having the ability to connect with others nearby. With this feedback in mind, we are going to focus this year's programming efforts in collaboration with our local community organizations.

School Age: Speaking of collaborative programming, we will be hosting local groups for our After School Footprints, Fribrary, and Funday programs. For example, artists from Epoch Arts will be hosting a paint night with us. The Garden Club will be teaching children how to make a thanksgiving centerpiece.

Early Literacy: We're excited to begin this school year's outreach services to all 6 local preschool programs starting September 18! This program has been re imagined with feedback from the Early Childhood Council and child care center directors. Per request, April will be providing monthly pre-recorded, on demand story times for teachers to use at a time that is convenient for them. In addition to the story times, we will be providing "Early Literacy at Home" kits, which include our early literacy calendar, a paper interactive, and another literacy based activity. For example, this month it includes apple counting and an applesauce recipe with tips on how to talk about cooking at home as a way to promote literacy. Teachers have expressed how greatly they appreciate this method of outreach because it creates a monthly routine for them that will not change whether children are remote or not. The library will also be providing up to 30 library books per center each month for teachers to use in their classrooms.

Collection: The children's department is proud to announce a new collection available for checkout- Sprout Early Learning Backpacks! Patrons will have the ability to select from 33 different themed backpacks that are filled with educational books, toys, and games. For example, a patron may check out "The Science of Sound" backpack which contains two books, a puzzle, and a musical instrument! Some backpacks are designed for ages 3-5, and others for ages 5-8. Families can check out one backpack at a time.

Report from Circulation and Technical Services – Sam Bolton

After reopening our doors to the public in July, August saw an uptick in patrons coming inside the library, though curbside pickup remains a popular option for many patrons, fulfilling nearly 100 pickups over the course of August. And with August drawn to a close, so did the formal training of our two new employees, Keri and Nicole, whom are thriving on the desk and quickly finding their roles within the Library. They have been a wonderful addition to the staff here, and are already making a positive impact.

The Library also saw a change to the audiobooks we offer. With RBdigital going away in the coming months, the opportunity to personally cultivate our audiobook collection arose and following some extensive weeding, opened up the shelves to allow a new audiobook shelf as well as space for the rest of the collection to grow. Aside from audiobooks, the Library has continued to purchase and process new titles, and supplies to repair and re-cover older, well-loved titles.

Respectfully Submitted, Ellen Paul, Library Director, September 14, 2020

**East Hampton Public Library
Fall 2020
Service Plan**

Early Literacy Programs

Strategic Plan Connection

<p>Baby Rhyme Time – Online via Zoom – Ages 0 to 1.</p> <ul style="list-style-type: none"> • Mondays at 10am, Kicks off Monday September 14 • A virtual place for you and your baby to sing, play, and connect. Enjoy 20 minutes of songs and playtime with your baby while building early literacy skills. After play time, stick around to chat with other parents in your community. No registration is required, just drop in. <p>Stories and Songs – Online via Zoom – Ages 1 to 5 years.</p> <ul style="list-style-type: none"> • Wednesdays at 10:00am • An early literacy program for child and caregiver that combines stories, songs, and literacy activities to promote lifelong learning. Unstructured play time with toys, art supplies, and socialization will follow. Year Round. No registration required, just drop in! <p>Animal Adventures – Online via Zoom, Craft Pick-Up - ages 3 – 6</p> <ul style="list-style-type: none"> • Wednesdays October 14, 21, 28, November 4, 4:00pm • Children ages 3-6 and their favorite adult are invited to roar like a lion, stomp like an elephant, and grab your safari hat for our new after-school story time series! Explore a different animal each week by singing songs, listening to a story, and creating a craft of that week’s animal adventure. 	<p>Accessible and Inclusive: Explore and establish alternative methods for program delivery. (all)</p> <p>Accessible and Inclusive: Assess current library hours and programming schedule for patron satisfaction and service. (Animal Adventures)</p> <p>Informative and Collaborative: Engage all ages with hands-on interest based learning, integrated with technology and connected with evolving skills for success. (Animal Adventures)</p> <p>Informative and Collaborative: Cultivate a culture of reading and a community of learners. (All)</p>
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Community Connections

Strategic Plan Connection

<p>Diaper Drive</p> <ul style="list-style-type: none"> To celebrate the return of Baby Rhyme Time, we are hosting a community diaper drive. Patrons may donate new or unopened packages of diapers during the month of September. Diapers will be donated to the East Hampton Food Bank and East Hampton Human Services. <p>Outreach Services with Local Childcare Centers</p> <ul style="list-style-type: none"> Local daycares and preschool programs will experience an updated version of our Early Literacy outreach programming this year. Starting the third Friday in September, the Children's Department will be providing monthly on-demand outreach story times and book circulation delivery for interested local daycares and child care centers. In addition, each child will receive a monthly take home kit – “Early Literacy at Home.” These are kits that contain our early literacy calendar and activities like apple counting, cooking, and other real-world connections to literacy that parents can enjoy using with their children. So far, 6/7 have signed on including KOCO, Memorial School, East Hampton Nursery School, Belltown Discovery, and MySchool. <p>Partnership with Garden Club & Epoch Arts for Afterschool Programs</p> <ul style="list-style-type: none"> Volunteers Epoch Arts will be providing a painting class for 3 afterschool programs. Volunteers from the Garden Club will be teaching students how to make a Thanksgiving Table Arrangement for 3 after school programs. Old Bank Florist is donating flowers for the Thanksgiving Table Arrangement. 	<p>Informative and Collaborative: Build strong relationships with community partners to collaborate on programs, services and large-scale events. (All)</p> <p>Informative and Collaborative: Cultivate a culture of reading and a community of learners. (Childcare centers)</p> <p>Accessible and Inclusive: Explore and establish alternative methods for program delivery. (Childcare centers)</p>
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After School Programs

Strategic Plan Connection

<p>The library offers fun and educational after school programming for children in grades 2-5 on Fridays during the school year. To account for extra transportation and distance learning time, this year's after school events will take place at 4:00pm. New this year! We are pleased to announce Middle School Fundays for grades 6 – 8th, select Mondays at 4:00pm.</p>	<p>Accessible and Inclusive: Explore and establish alternative methods for program delivery. (All)</p>
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<ol style="list-style-type: none"> 1. Footprints – Online via Zoom– Grades 2-3 <ol style="list-style-type: none"> a. September 25, October 9, 23, November 13 2. Fribrary – Online via Zoom– Grades 4-5 <ol style="list-style-type: none"> a. October 2, 16, November 6, 20 3. Fundays – Online via Zoom – Grades 6-8 <ol style="list-style-type: none"> a. September 28, October 12, October 26, November 9, November 23 <p>All programs will feature the following themes and the child’s appropriate developmental level:</p> <ul style="list-style-type: none"> • Cook dinner for your family (Food Explorers) • Exploring famous artists and their style of art (Library) • Paint night (Epoch Arts) • Floral arrangement (Garden Club/Old Bank Florist) 	<p>Informative and Collaborative: Engaged all ages with hands-on interest based learning, integrated with technology and connected with evolving skills for success. (All)</p>
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Take and Makes

Strategic Plan Connection

<p>Each month the Library debuts three take and make activity kits. One for teens, one for school age children and one for our littlest learners. Reserve your kit online on our website and pick it up in person or curbside. Registration begins the first of the month, and pickup begins the third Tuesday of the month.</p> <p>Little Learners – Ages 3 –5</p> <ul style="list-style-type: none"> • Always contains: Kit welcome guide, activities instructions, craft, literacy skills game, Early literacy calendar, 2-3 books appropriate for age of child. • September – Apple lacing craft, Fall colors book, crayons • October – Create your own stuffed pumpkin, pumpkin letter sort • November – Turkey puppet, turkey counting book, feathers, glue cups <p>School Age – Ages 6 – 10</p> <ul style="list-style-type: none"> • Always contains – Kit welcome guide, double sided word search and coloring sheet, craft, 3-5 books appropriate for child age • September – Yarn Apple • October – Foam Haunted House • November - Bubble Wrap Turkey Painting 	<p>Welcoming and Vibrant: Deliver high-interest, current event based programming for all ages. (All)</p> <p>Accessible and Inclusive: Explore and establish alternative methods for program delivery. (All)</p> <p>Informative and Collaborative: Cultivate a culture of reading and a community of learners. (All)</p>
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<p>Teen and Tween - Ages 11+</p> <ul style="list-style-type: none"> • Always contains – Links to further learning, craft, instructions • September – Shrunken head apples • October – Q-tip skeleton animation • November – Gratitude leaves 	
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Teen Programs

Strategic Plan Connection

<p>Teen Advisory Board – Online via Zoom -- Grades 6 – 12</p> <ul style="list-style-type: none"> • The fourth Tuesday of the month! 3:00-4:30pm • Come together to plan and create events and programs you want. Provide input to expand our YA/Teen collection. Share your knowledge, creativity and interests to make the East Hampton Public Library a place you love to be. Earn community service hours. Applications are being taken now! Our first meeting will be via Zoom on September 22nd. <p>Also see: Take and Makes and After School (Fundays)</p>	<p>Accessible and Inclusive: Explore and establish alternative methods for program delivery. (All)</p> <p>Informative and Collaborative: Cultivate a culture of reading and a community of learners. (All)</p>
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Adult Programs

Strategic Plan Connection

<p>Book Club – Online via Zoom</p> <ul style="list-style-type: none"> • Third Thursdays of month at 2:00pm • Books available at front desk <p>Coping with Stress During COVID -19 – Online via Zoom</p> <ul style="list-style-type: none"> • Tuesday evenings in September. • Partnership with East Hampton Human Services – a licensed social worker will lead online support groups. • First session is on Dealing with Uncertainty, Second session is on Social Isolation and the third session is on Helping Children <p>National Novel Writing Month – Online via Zoom</p>	<p>Welcoming and Vibrant: Deliver high-interest, current event based programming for all ages. (Coping with Stress, National Novel Writing Month)</p> <p>Accessible and Inclusive: Explore and establish alternative methods for program delivery. (All)</p>
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<ul style="list-style-type: none"> • Wednesday evenings in October and November • Sam will facilitate a group of writers attempting to write a 50,000 word novel during the month of November. October will focus on pre-writing planning, November will be a support group. 	<p>Informative and Collaborative: Cultivate a culture of reading and a community of learners. (Book Club, National Novel Writing Month)</p> <p>Informative and Collaborative: Build strong relationships with community partners to collaborate on programs, services and large-scale events. (Coping with Stress)</p>
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Collections

Strategic Plan Connection

<p>Early Literacy Backpacks – NEW! – Ages 1 – 8</p> <ul style="list-style-type: none"> • Need new toys and games, but don't have the space? Check out one of our 33 new early learning backpacks! Each Backpack is themed and includes several picture books, two to four educational games or toys, and the activity guide showing how to use the items. For example, try out The Science Of Sound, which contains books, musical instruments, and more! Families can check out one backpack at a time. Backpacks are available for ages 3-8 years old. <p>Parenting and Homeschooling Collection</p> <ul style="list-style-type: none"> • Parenting and educating children can be complicated - finding the right books shouldn't be! East Hampton Public Library is proud to offer support and enrichment for East Hampton's parents, home-schooling families, and educators with our newly updated Parenting and Educational Resource Collection. The books in this section are geared towards adults, and range from books about child development and nutrition, mental and physical health, educational resource 	<p>Accessible and Inclusive: Promote digital including by increasing availability of devices, tools and software to enable access and facilitate digital fluency. (Hotspots)</p> <p>Informative and Collaborative: Develop highly curated collections that are attractive and relevant to East Hampton patrons. (Backpacks, Homeschooling,</p>
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<p>guides, and more. East Hampton Public Library also provides residents with access to digital content like the History Reference Center, language learning, and Explora, a database with sections designed for Elementary, Middle, and High Schoolers. Still confused? Librarians are happy to help you find what you are looking for, even if it's not on our shelves.</p> <p>Hotspots –</p> <ul style="list-style-type: none"> • No internet at home? No problem! Patrons will be able to borrow a Wifi hotspot from the Library. The Library will have 5 wifi hotspots for the public to borrow for one week. No holds, one per family. <p>Adult Audiobooks</p> <ul style="list-style-type: none"> • Adult Audiobooks will now have a 'NEW' section and will feature more titles and more popular authors. <p>RBDigital</p> <ul style="list-style-type: none"> • RBDigital, one of the Library's three ebook platforms, was sold to Overdrive and is being discontinued. All titles will be shifted to Overdrive. Although this will leave some patrons disappointed, it will allow the Library to focus our efforts and our funds on our two most popular ebook platforms Overdrive and Hoopla. 	<p>Audiobooks, RBDigital)</p> <p>Informative and Collaborative: Cultivate a culture of reading and a community of learners. (Backpacks, Homeschooling)</p>
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Platinum 05

AWARD



The National Association of Clean Water Agencies
is pleased to present this award to

Joint Facility/Colchester-East Hampton, CT
Colchester/East Hampton Water Pollution Control Facility

in recognition of five years of complete and consistent National
Pollutant Discharge Elimination System permit compliance.

A handwritten signature in blue ink that reads "Adam Krantz".

Adam Krantz, NACWA Chief Executive Officer

October 28, 2020

Date Issued





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CHIEF EXECUTIVE OFFICER

Adam Krantz

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www.nacwa.org

September 10, 2020

Tim Smith
Public Utility Administrator
Joint Facility/Colchester-East Hampton
PO Box 218
East Hampton, CT 06424-0218

Dear Tim:

It gives us immense pleasure to inform you that the Joint Facility/Colchester-East Hampton's Colchester/East Hampton Water Pollution Control Facility has earned its first *Platinum Peak Performance Award* for five years of 100% compliance. Congratulations on this great accomplishment!

As a first-time *Platinum Peak Performance* honoree, the Colchester/East Hampton Water Pollution Control Facility will be recognized with a presentation of its award during NACWA's Virtual Awards Ceremony on Wednesday, October 28, 2020. We hope that you and your staff will be able to attend this celebration of your hard work and achievement.

As part of our celebration of our *Platinum Peak Performance* honorees, we will be honoring our award-winning facilities with a multi-media presentation. Information and key deadlines regarding the presentation are included on the *Essential Information for Award Recipients* included with this correspondence.

Additional honors that your utility may have been awarded, such as Gold or Silver Awards, will be mailed to you along with your *Platinum* certificate.

Again, congratulations on a job well done.

Sincerely,

Laura Briefer
Chair, NACWA Awards Committee
Director of Public Utilities
Salt Lake City Corporation, UT

Adam Krantz
NACWA CEO

Enclosures: Essential Information for Award Recipients