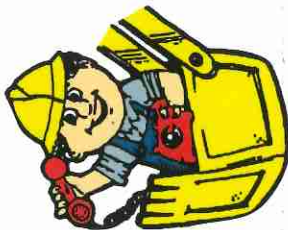


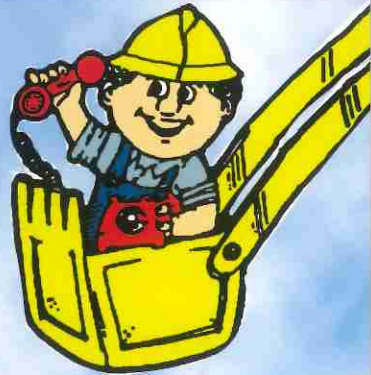
**CALL BEFORE YOU DIG**

2040 Whitney Avenue  
Hamden, CT 06517



# Homeowner's Guide

## CALL BEFORE YOU DIG



- The service is free
- It's easy to use
- It's the law!



**1-800-922-4455**

or dial **811**. Visit us at our website

**www.cbyd.com**



## Why call CBYD?

Digging responsibly is the only way to dig. The impact of unsafe or careless digging practices is real and often costly – in terms of personal injury and damage to underground utility lines, property and the environment.

What's more, calling CBYD before you dig is the law in Connecticut.

If you have questions or concerns regarding the Call Before You Dig regulations/program, please call the State of CT Public Regulatory Authority (PURA) at (860) 827-1553.

## What is CBYD?

CBYD (Call Before You Dig, Inc.) is a non-stock, non-profit organization comprised of all public utility companies and municipalities within Connecticut. Our free service provides homeowners and professional excavators with a toll free number **(800-922-4455 or dial 811)** for locating and marking of underground facilities by its members. CBYD serves as a message handling; notification service for underground facility owners, taking information about planned excavations and dispatching this information to potentially affected members. It is then the responsibility of facility owners to mark or identify their underground facilities at the excavation site.

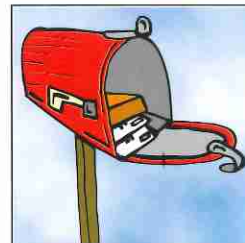
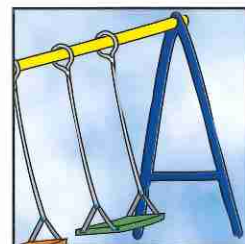
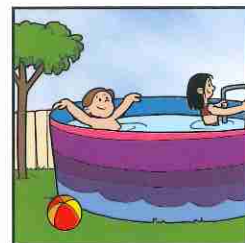
***CBYD neither owns nor locates any underground utility facilities.***

## When do I call CBYD?

Anyone planning an outdoor project that requires digging with power or mechanized equipment must notify CBYD before they start digging. Issues related to proposed excavation depth, working on public or private property and project size **are not** valid legal exemptions from utilizing the CBYD service. When in doubt, call us. Additionally, CBYD strongly encourages anyone using hand tools for their project to notify us. Hand tools such as picks, axes, shovels and the alike can easily damage underground utility pipes and cables as well as risking personal injury.

## Call Before You Dig:

DECKS  
FENCES  
TREES OR SHRUBS  
MAILBOX POSTS  
SWING SETS  
ROOM ADDITIONS  
PATIOS  
GARDENS  
LANDSCAPING  
FOUNTAINS  
SWIMMING POOLS  
TENTS  
OUTDOOR LIGHTING  
SATELLITE DISHES





# What information do I need when I call?

Safe digging starts when you contact CBYD. According to state law, **the person actually doing the digging is required to call** CBYD with the locate request information. The caller must allow at least two full working days, excluding weekends and holidays in advance of the start of excavation.

## Please be prepared to provide the following information to the CBYD Customer Service Representative:

- Your name, address and a phone number at which you can be reached and a fax or email address;
- The name of the Town in which you intend to dig;
- The street address along with the nearest intersecting street. If you do not have a street address, you must provide a street, nearest intersecting street and compass direction and footage from that intersection to the area where you shall be working;
- The type of work (please be specific as possible)
- Provide specific remarks as to the location and work you are proposing to do. By law, you must pre-mark your work area in white paint; white tipped stakes or flags **before** you call us. The purpose of pre-marking is to assist the utility locators determine the scope of your work and identify their pipes or cables in an efficient manner;
- The start date and time of the planned excavation;

# CBYD



At the end of your call, the CBYD Customer Service Representative will ask if you would like to know the names of the utility companies CBYD will notify on your behalf. Always say yes and write them down. By doing this, you can quickly determine if all the notified utilities have visited your job site within the two full working days or have contacted you indicating that there is no utility conflict.

Lastly, an eleven (11)-digit ticket number will be provided to you. Record and retain this number for future reference in the event you have a question on a specific utility marking.

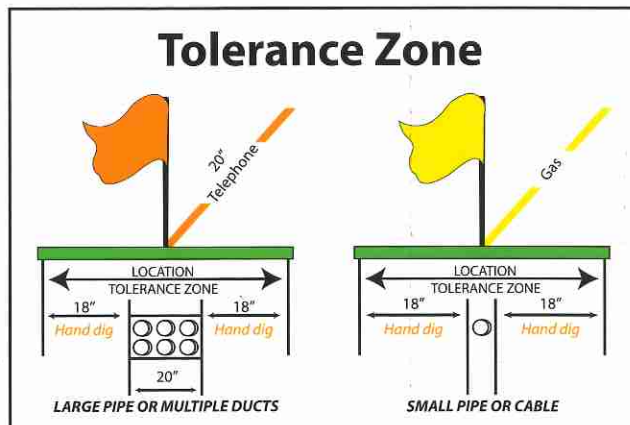
## 4 Steps to Digging Safely

- 1 **Always call CBYD before you dig at 1-800-922-4455 or dial 811.**
- 2 **Wait the required amount of time (two full working days).**
- 3 **Respect the marks.**
- 4 **Dig with care.**

## What happens after the call?

Within two working days of your call to CBYD, a representative from each affected member utility company (not a CBYD staff person) will mark the location of their underground facilities with paint and/or flags at the excavation site. Make sure that your property is accessible. *The utilities will only identify the facilities that they own or operate, not privately installed lines or facilities.*

You have an obligation to adhere to all of the CBYD state regulations. Go to our website [www.cbyd.com](http://www.cbyd.com) for more information. All digging must be done in a reasonable and prudent manner, taking all reasonable and required precautions to avoid damaging underground facilities. It is suggested that you follow current industry practices, such as hand digging and/or vacuum excavating within 18 inches on either side of a marked underground facility. Hand digging is mandatory when working in close proximity to natural gas facilities.



## What do the flags and/or color markings mean?

Each utility locator uses a different color paint or flag to mark their buried facilities in CT.



YELLOW

**Gas, Oil or Petroleum**



RED

**Electric**



BLUE

**Water**



ORANGE

**Communication, Telephone or CATV**



GREEN

**Sewer**



PURPLE

**Reclaimed Water Irrigation, Slurry Lines**



WHITE

**Proposed Excavation**



BROWN

**OTHER**