



Did you know that Social Services is the department that handles evictions in town? The information that follows will explain how the process works and how our department responds when an eviction is scheduled.

An eviction occurs when a person has failed to make rental payments to a landlord or mortgage payments to a lender. The state Marshal notifies Social Services that a Summary Process has been issued from the State of Connecticut Superior Court.

The Summary Process includes the name of the renter or homeowner as well as the address and the date and time of the scheduled eviction. Someone from Social Services meets the Marshal at the eviction and proceeds to take photos of items remaining in the dwelling. On the same day as the eviction, the Director of Social Services will send a letter to the last known address, which is the address where the eviction has taken place, informing the resident that they have 15-days to pay for their items before it goes up for public auction. Social Services incurs the cost for the 15-day storage as well as any cost associated with movers and disposal fees. To get items out of storage, the evicted must pay cash-only to Social Services. The price reflects the storage costs incurred by Social Services. Once payment has been made, our department notifies the storage unit and the evicted party is then free to collect their belongings. The evicted party is responsible for removing their items and any additional costs to do so.