



Building, Planning and Zoning Department Survey

The Town of East Hampton and Building, Planning and Zoning department wants to ensure we are doing the best job possible for residents and developers in our community. Please fill out this brief survey and return it in person or by mail to the Town Managers Office 20 East High St., East Hampton CT 06424, ***at the completion of your project***. Constructive feedback to help us do our job better is what we are looking for.

TOWN COUNCIL

James Brown

Chairperson

Dean Markham

Vice Chairman

Tim Feegel

Derek Johnson

Barbara Moore

Mark Philhower

Kevin Reich

1. Was office staff helpful in completing your application?
(Circle one) Yes / No

2. Once your application was ***accepted*** how long did it take to receive your permit: (Circle one)

1-5 Business Days

6-10 Business Days

11-15 Business Days

16-20 Business Days

or longer _____

3. Were phone calls returned in 48 hours from when a message was left?

(Circle one) Yes / No

4. Were inspection times and dates met?

(Circle one) Yes / No

5. Rate the effectiveness/helpfulness of the field staff:

(5 being excellent and 1 being awful)

1 2 3 4 5

Would you like to leave a comment: _____

